

#### Agency Summary

Quarter 3 - Fiscal Year 2018

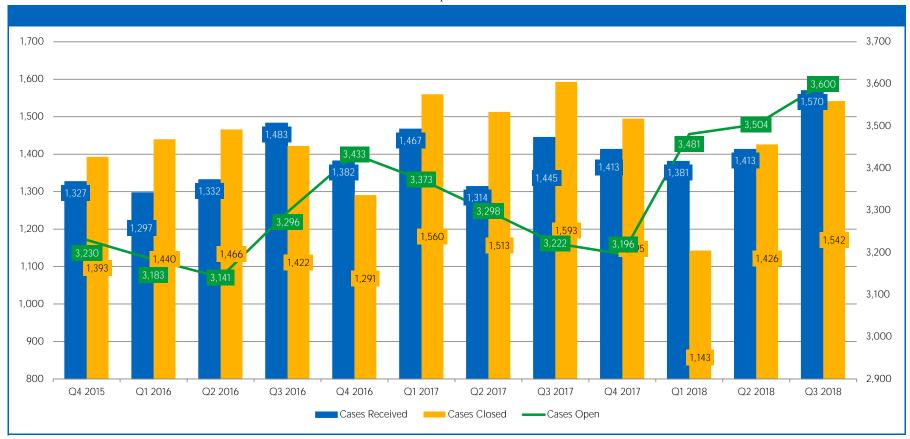
Qua	arter Date Ranges
Quarter 1	July 01 - September 30
Quarter 2	October 1 - December 31
Quarter 3	January 1 - March 31
Quarter 4	April 1 - June 30

												CURRENT
	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018
Number of Cases Received	1,327	1,297	1,332	1,483	1,382	1,467	1,314	1,445	1,413	1,381	1,413	1,570
Number of Cases Open	3,230	3,183	3,141	3,296	3,433	3,373	3,298	3,222	3,196	3,481	3,504	3,600
Number of Cases Closed	1,393	1,440	1,466	1,422	1,291	1,560	1,513	1,593	1,495	1,143	1,426	1,542



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												CURRENT
	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018
Audiology/Speech Pathology												
Number of Cases Received	12	5	1	2	5	11	9	5	5	2	5	4
Number of Cases Open	8	7	8	5	6	16	23	22	17	7	12	11
Number of Cases Closed	19	8	0	5	4	1	2	6	10	11	1	5
					Counseli	ing						
Number of Cases Received	23	24	21	32	26	27	17	40	35	28	37	31
Number of Cases Open	94	91	108	117	116	98	69	58	56	61	72	84
Number of Cases Closed	21	31	11	25	27	44	43	60	42	26	29	23
					Dentist	ry						
Number of Cases Received	111	107	67	110	89	118	67	88	94	84	93	91
Number of Cases Open	425	388	302	310	310	265	258	259	266	277	254	256
Number of Cases Closed	112	154	162	105	89	164	90	93	91	78	119	100



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	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018
Funeral Directing												
Number of Cases Received	14	22	20	21	12	8	12	9	22	12	8	12
Number of Cases Open	30	37	41	45	37	41	38	35	39	38	40	35
Number of Cases Closed	12	14	19	18	21	10	17	15	20	14	7	18
				Long Ter	m Care Ac	dministrat	ors					
Number of Cases Received	12	18	12	21	19	16	12	9	18	15	24	13
Number of Cases Open	36	48	49	56	67	59	61	58	56	71	90	94
Number of Cases Closed	13	9	9	27	7	12	11	13	20	5	8	8
					Medicir	ne						
Number of Cases Received	320	324	288	374	398	375	389	402	358	423	411	551
Number of Cases Open	643	613	582	601	636	640	665	682	628	755	796	934
Number of Cases Closed	457	408	337	369	374	386	384	401	391	297	407	443



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	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018
Nurse Aide												
Number of Cases Received	174	173	170	203	214	154	139	169	165	156	123	118
Number of Cases Open	315	287	302	326	401	400	360	356	370	438	455	301
Number of Cases Closed	186	213	176	198	165	168	207	189	166	94	109	276
Nursing												
y I cc p : I	41.4	400	470	40.4			425	410	4.47	415	407	4.47
Number of Cases Received	414	400	478	484	423	461	425	412	447	415	427	447
Number of Cases Open	972	958	965	1,027	1,046	1,008	1,020	1,004	1,075	1,155	1,115	1,179
Number of Cases Closed	368	410	495	452	422	516	471	448	420	352	458	397
					Optome <sup>-</sup>	try						
Number of Cases Received	10	6	5	8	8	7	15	10	4	8	9	17
Number of Cases Open	28	27	20	23	25	27	28	35	36	26	23	32
Number of Cases Closed	6	7	13	5	8	5	16	4	4	20	12	8



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	Q4 2013	Q1 2016	Q2 2016	Q3 2016	_		Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018
Pharmacy												
Number of Cases Received	148	126	141	122	115	178	119	179	146	143	160	171
Number of Cases Open	326	363	355	366	377	431	386	355	309	302	271	287
Number of Cases Closed	128	94	144	110	95	123	164	204	192	148	185	162
		·								·		
				D	bysical Th	orany						
				Р	hysical Th	егару						
Number of Cases Received	3	14	17	9	6	8	9	7	21	6	15	9
Number of Cases Open	17	28	27	28	20	24	24	28	39	36	44	48
Number of Cases Closed	8	4	17	7	9	4	9	5	9	10	7	2
					Psycholo	va v						
					Psycholo	yy						
Number of Cases Received	8	19	18	19	14	18	26	13	22	23	23	28
Number of Cases Open	64	78	84	74	68	76	87	49	34	46	44	52
Number of Cases Closed	13	8	12	32	20	9	17	52	38	16	24	19



#### Quarterly Breakdown

Quarter 3 - Fiscal Year 2018

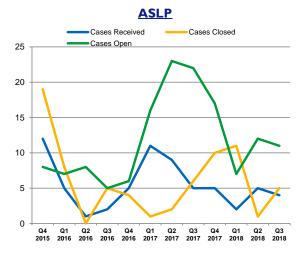
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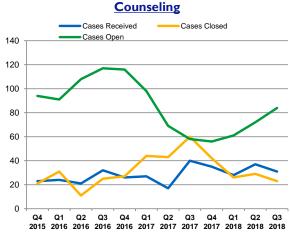
												CURRENT
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Social Work												
Number of Cases Received	15	22	31	19	15	19	12	28	21	14	27	15
Number of Cases Open	96	95	126	120	127	78	70	54	39	39	48	52
Number of Cases Closed	9	27	8	27	8	62	17	46	39	15	19	11
Veterinary Medicine												
Number of Cases Received	63	37	63	59	38	67	63	74	55	52	51	63
Number of Cases Open	176	163	172	198	197	210	209	227	232	230	240	235
Number of Cases Closed	41	53	63	42	42	56	65	57	53	57	41	70
				Αį	gency T	otals						
Number of Cases Received	1,327	1,297	1,332	1,483	1,382	1,467	1,314	1,445	1,413	1,381	1,413	1,570
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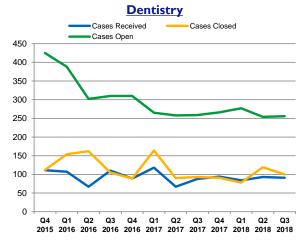


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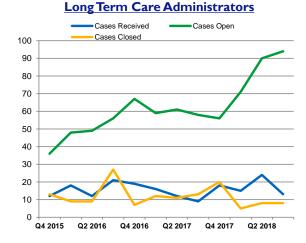


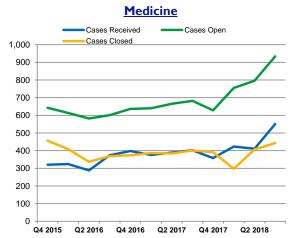
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The "Received, Open, Closed" table belows shows the number of received and closed cases during the quarters specified and a "snapshot" of the cases still open at the end of the quarter.

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#### **Funeral Directing** Cases Open Cases Received 50 45 40 35 30 25 20 15 10 Q4 2015 Q2 2016 Q4 2016 Q2 2017 Q4 2017

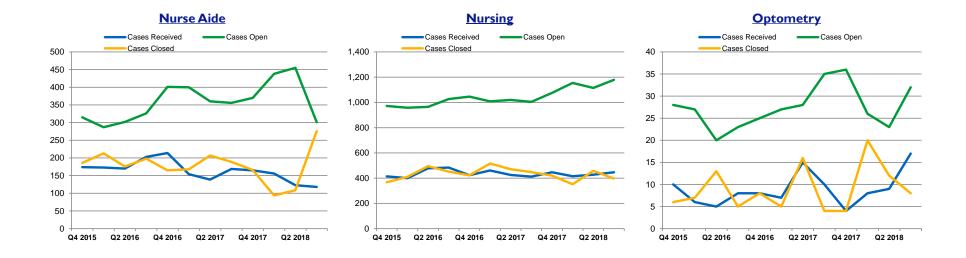






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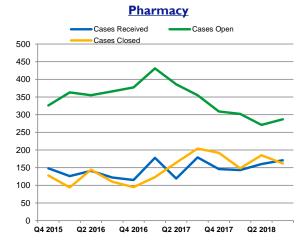
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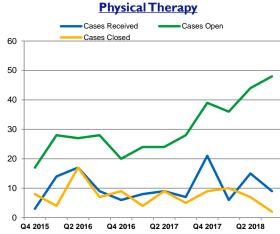




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